



STATE OF CALIFORNIA  
HEALTH AND HUMAN  
SERVICES AGENCY  
DEPARTMENT OF  
SOCIAL SERVICES

PUB 179 (03/08)















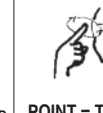

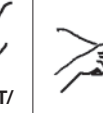







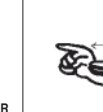













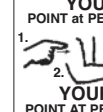
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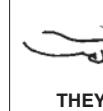


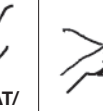
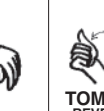






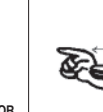



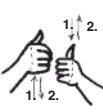









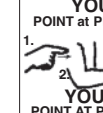
 SICK	 SKILL	 SLOW	 SORRY	 START/BEGIN	 STOP	 STUCK	 SUBJECT	 SUPERVISE/ TAKE CARE OF
 SUPPORT	 TELEPHONE	 TELL	 THANK YOU	 THEY PLURAL = FLAT HAND SELF = "A" HAND	 POINT = THINK "R" = REASON	 THIS/THAT/ STAY POINT AT OBJECT	 TIME	 TOMORROW REVERSE SIGN YESTERDAY
 TRUE REALLY/REAL	 TRY	 UNDERSTAND	 VACATION	 WAIT	 WANT THROW IT AWAY FOR DON'T WANT	 WEEK	 WHAT	 WHERE
 WHEN	 WHICH/OR	 WHO	 WHY	 WITH REVERSE SIGN WITHOUT	 WONDERFUL	<div>MANUAL ALPHABET</div> <div>MANUAL NUMBERS</div>		
 JOB/WORK	 WRITE	 "Y" TO CHIN WRONG/ MISTAKE	 YEAR	 YES	 YOU POINT AT PERSON 1. YOUR POINT AT PERSON WITH PALM OF HAND 2.			

#### COMMUNICATION GUIDELINES

When communicating with a deaf or hard of hearing person:

- Get the deaf or hard of hearing person's attention first (tap gently on the shoulder or wave your hand).
- Establish eye contact with the deaf or hard of hearing person.
- Sign the manual alphabet to fingerspell names and other key words for which there are no signs listed in this brochure.
- Use natural facial expressions, gestures, and pantomime (e.g., negative words accompanied by shaking of the head).
- Speak directly to the deaf or hard of hearing person at a moderate pace while signing.
- Make sure your mouth can be seen.
- Rephrase the sentence if you are not understood.
- When all else fails, write it down or draw a picture.
- Most importantly, remember that patience is a language we can all understand.



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